

To: Dew, Judy[Dew.Judy@epa.gov]; Shahan, Alison[Shahan.Alison@epa.gov]; Buch, Peter[Buch.Peter@epa.gov]
From: Shirey, John
Sent: Wed 2/15/2017 8:48:56 PM
Subject: RE: Technical Glitch with the Snapshot

Alison / Peter – ideas? Can we have lost the best bets too? Does something have to be indexed to show up as a best bet?

--

John Shirey

US EPA OEI/OIM/WCSD

Correspondence: 109 Alexander Drive (MD N127-05), RTP, NC 27711

UPS/FedEx: 4930 Old Page Rd, Durham NC 27703

Office: N115N

Office/cell: 919-541-5730

Google Voice: 919-355-8817

The solution to a problem changes the problem.

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From: Dew, Judy
Sent: Wednesday, February 15, 2017 3:39 PM
To: Shirey, John <Shirey.John@epa.gov>
Subject: RE: Technical Glitch with the Snapshot

Just FYI. The best bet isn't working yet and the climate change homepage isn't on top.

Judy Dew

Office of Information Management (OIM)

Web Content Services Division (WCSD)

Phone: (919) 541-2987

Fax: (919) 541-3648

From: Shirey, John

Sent: Wednesday, February 15, 2017 3:08 PM

To: Darlington, Lin <Darlington.Lin@epa.gov>; Leopard, Matthew <Leopard.Matthew@epa.gov>; Dolph, Becky <Dolph.Becky@epa.gov>; Grantham, Nancy <Grantham.Nancy@epa.gov>; Fine, Steven <fine.steven@epa.gov>; Fagan, Susan <Fagan.Susan@epa.gov>; Hessling, Michael <Hessling.Michael@epa.gov>; Dew, Judy <Dew.Judy@epa.gov>

Cc: Hammitt, Jennifer <Hammitt.Jennifer@epa.gov>; Blake, Wendy <Blake.Wendy@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Hart, Daniel <Hart.Daniel@epa.gov>

Subject: RE: Technical Glitch with the Snapshot

I received final word from Steve a few minutes ago, and we have implemented the links:

- [Home page \(footer\)](#)
- [FOIA home page \(epa.gov/foia\)](#)
- [404 page not found \(epa.gov/pigglywiggly to see it\)](#)

All are operational and visible from my personal iPhone.

The search index is rebuilding with reasonable speed. A search of the snapshot for “climate change” has 400 results now.

We will monitor search indexing closely and advise everyone of its status late today and tomorrow morning.

--

John Shirey

US EPA OEI/OIM/WCSD

Correspondence: 109 Alexander Drive (MD N127-05), RTP, NC 27711

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From: Darlington, Lin

Sent: Wednesday, February 15, 2017 3:02 PM

To: Leopard, Matthew <Leopard.Matthew@epa.gov>; Dolph, Becky <Dolph.Becky@epa.gov>;
Grantham, Nancy <Grantham.Nancy@epa.gov>

Cc: Hammitt, Jennifer <Hammitt.Jennifer@epa.gov>; Shirey, John <Shirey.John@epa.gov>;
Blake, Wendy <Blake.Wendy@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Hart,
Daniel <Hart.Daniel@epa.gov>

Subject: RE: Technical Glitch with the Snapshot

Matt,

We have not yet added the links to the snapshot. Once we add the links, the search engines will start finding the snapshot. Should we move forward or wait for the final word from Steve?

Lin

Lin Darlington, Director

Web Content Services Division, Office of Environmental Information

U.S. Environmental Protection Agency

Desk: 202-566-0696 || Cell: 202-262-2906

"Never underestimate the power of a small group of committed people to change the world. In fact, it is the only thing that ever has." ~ Margaret Mead

From: Darlington, Lin
Sent: Wednesday, February 15, 2017 2:29 PM
To: Leopard, Matthew <Leopard.Matthew@epa.gov>; Dolph, Becky <Dolph.Becky@epa.gov>; Grantham, Nancy <Grantham.Nancy@epa.gov>
Cc: Hammitt, Jennifer <Hammitt.Jennifer@epa.gov>; Shirey, John <Shirey.John@epa.gov>; Blake, Wendy <Blake.Wendy@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Hart, Daniel <Hart.Daniel@epa.gov>
Subject: RE: Technical Glitch with the Snapshot

Hi Matt,

The message went up about 45 minutes ago. Let us know if you want us to make any additional changes. Sorry for the snafu. I was totally unpredictable.

We'll let you all know once the indexing completes.

Lin

Lin Darlington, Director
Web Content Services Division, Office of Environmental Information

U.S. Environmental Protection Agency

Desk: 202-566-0696 || Cell: 202-262-2906

"Never underestimate the power of a small group of committed people to change the world. In fact, it is the only thing that ever has." ~ Margaret Mead

From: Leopard, Matthew

Sent: Wednesday, February 15, 2017 1:15 PM

To: Dolph, Becky <Dolph.Becky@epa.gov>; Grantham, Nancy <Grantham.Nancy@epa.gov>;
Darlington, Lin <Darlington.Lin@epa.gov>

Cc: Hammitt, Jennifer <Hammitt.Jennifer@epa.gov>; Shirey, John <Shirey.John@epa.gov>;
Blake, Wendy <Blake.Wendy@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Hart,
Daniel <Hart.Daniel@epa.gov>

Subject: RE: Technical Glitch with the Snapshot

Steve is going to double check but my sense is that it would be better to get it up there now and if word is to pull the site down we can then do so.

Lin how quickly can you get this note up?

From: Dolph, Becky

Sent: Wednesday, February 15, 2017 1:13 PM

To: Grantham, Nancy <Grantham.Nancy@epa.gov>; Darlington, Lin
<Darlington.Lin@epa.gov>

Cc: Leopard, Matthew <Leopard.Matthew@epa.gov>; Hammitt, Jennifer
<Hammitt.Jennifer@epa.gov>; Shirey, John <Shirey.John@epa.gov>; Blake, Wendy
<Blake.Wendy@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Hart, Daniel
<Hart.Daniel@epa.gov>

Subject: RE: Technical Glitch with the Snapshot

Ditto –

Becky Dolph | Director, FOIA Expert Assistance Team Office

U.S Environmental Protection Agency

Office of General Counsel | 7309B WJCN | 202-564-5771

From: Grantham, Nancy

Sent: Wednesday, February 15, 2017 1:10 PM

To: Darlington, Lin <Darlington.Lin@epa.gov>
Cc: Leopard, Matthew <Leopard.Matthew@epa.gov>; Hammitt, Jennifer <Hammitt.Jennifer@epa.gov>; Shirey, John <Shirey.John@epa.gov>; Dolph, Becky <Dolph.Becky@epa.gov>; Blake, Wendy <Blake.Wendy@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Hart, Daniel <Hart.Daniel@epa.gov>
Subject: Re: Technical Glitch with the Snapshot

Looks good

Sent from my iPhone

On Feb 15, 2017, at 1:08 PM, Darlington, Lin <Darlington.Lin@epa.gov> wrote:

OK – Who can give the final greenlight?

Lin

Lin Darlington, Director
Web Content Services Division, Office of Environmental Information

U.S. Environmental Protection Agency

Desk: 202-566-0696 || Cell: 202-262-2906

“Never underestimate the power of a small group of committed people to change the world. In fact, it is the only thing that ever has.” ~ Margaret Mead

From: Leopard, Matthew
Sent: Wednesday, February 15, 2017 1:05 PM
To: Hammitt, Jennifer <Hammitt.Jennifer@epa.gov>; Shirey, John <Shirey.John@epa.gov>; Dolph, Becky <Dolph.Becky@epa.gov>; Blake, Wendy <Blake.Wendy@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Grantham, Nancy <Grantham.Nancy@epa.gov>
Cc: Hart, Daniel <Hart.Daniel@epa.gov>; Darlington, Lin <Darlington.Lin@epa.gov>
Subject: RE: Technical Glitch with the Snapshot

Looks clean and simple.

From: Hammitt, Jennifer

Sent: Wednesday, February 15, 2017 1:04 PM

To: Shirey, John <Shirey.John@epa.gov>; Dolph, Becky <Dolph.Becky@epa.gov>; Blake, Wendy <Blake.Wendy@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Grantham, Nancy <Grantham.Nancy@epa.gov>

Cc: Hart, Daniel <Hart.Daniel@epa.gov>; Darlington, Lin <Darlington.Lin@epa.gov>; Leopard, Matthew <Leopard.Matthew@epa.gov>

Subject: RE: Technical Glitch with the Snapshot

Becky, Nancy, Sandra, all –

Below is the proposed language I just received from Lin to add to the page. Please let me know any thoughts, it looks ok to me. Thanks!

Search indexing in progress. Search results may be incomplete until indexing completes. (This may take several hours.)

this message would appear on the search results page

Jennifer Hammitt

Attorney-Advisor, Information Law Practice Group

Office of General Counsel, General Law Office

U.S. Environmental Protection Agency

1200 Pennsylvania Avenue, NW, MC-2377A

Washington, DC 20460

(202) 564-5097

From: Shirey, John

Sent: Wednesday, February 15, 2017 12:49 PM

To: Leopard, Matthew <Leopard.Matthew@epa.gov>; Darlington, Lin <Darlington.Lin@epa.gov>; Fine, Steven <fine.steven@epa.gov>; Grantham, Nancy <Grantham.Nancy@epa.gov>; Lee, Maja <Lee.Maja@epa.gov>; Hammitt, Jennifer <Hammitt.Jennifer@epa.gov>; Jacks, Susan <Jacks.Susan@epa.gov>; Jones, Tawaunna <Jones.Tawaunna@epa.gov>; Jones-Parra, Lisa <Jones-Parra.Lisa@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>; Fagan, Susan <Fagan.Susan@epa.gov>; Dew, Judy <Dew.Judy@epa.gov>

Cc: Hart, Daniel <Hart.Daniel@epa.gov>

Subject: RE: Technical Glitch with the Snapshot

I am having Peter Buch mock up a note that will appear on the search results page itself. At the top of the (all too short for the moment) search results list.)

I will be able to show this shortly.

--

John Shirey

US EPA OEI/OIM/WCSD

Correspondence: 109 Alexander Drive (MD N127-05), RTP, NC 27711

UPS/FedEx: 4930 Old Page Rd, Durham NC 27703

Office: N115N

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From: Leopard, Matthew

Sent: Wednesday, February 15, 2017 12:46 PM

To: Darlington, Lin <Darlington.Lin@epa.gov>; Fine, Steven <fine.steven@epa.gov>; Shirey, John <Shirey.John@epa.gov>; Grantham, Nancy <Grantham.Nancy@epa.gov>; Lee, Maja <Lee.Maja@epa.gov>; Hammitt, Jennifer <Hammitt.Jennifer@epa.gov>; Jacks, Susan <Jacks.Susan@epa.gov>; Jones, Tawaunna <Jones.Tawaunna@epa.gov>; Jones-

Parra, Lisa <Jones-Parra.Lisa@epa.gov>; Connors, Sandra <Connors.Sandra@epa.gov>;
Fagan, Susan <Fagan.Susan@epa.gov>; Dew, Judy <Dew.Judy@epa.gov>
Cc: Hart, Daniel <Hart.Daniel@epa.gov>
Subject: RE: Technical Glitch with the Snapshot

Steve and I discussed, my sense is we are going with option B but Steve is going to verify this.

Lin please work with OPA/OGC on a draft note to explain the search issue and also have John write a brief summary of what happened.

From: Darlington, Lin
Sent: Wednesday, February 15, 2017 12:40 PM
To: Fine, Steven <fine.steven@epa.gov>; Shirey, John <Shirey.John@epa.gov>;
Grantham, Nancy <Grantham.Nancy@epa.gov>; Leopard, Matthew
<Leopard.Matthew@epa.gov>; Lee, Maja <Lee.Maja@epa.gov>; Hammitt, Jennifer
<Hammitt.Jennifer@epa.gov>; Jacks, Susan <Jacks.Susan@epa.gov>; Jones, Tawaunna
<Jones.Tawaunna@epa.gov>; Jones-Parra, Lisa <Jones-Parra.Lisa@epa.gov>; Connors,
Sandra <Connors.Sandra@epa.gov>; Fagan, Susan <Fagan.Susan@epa.gov>; Dew, Judy
<Dew.Judy@epa.gov>
Cc: Hart, Daniel <Hart.Daniel@epa.gov>
Subject: Technical Glitch with the Snapshot

Hi Steve,

The snapshot site is up and publicly accessible, but our testing revealed a major problem with the Search Index. We're rebuilding the index now, but it will take about 12 – 36 hours to complete. In the meantime, search results on the snapshot will be incomplete.

I recommend we either (a) take the site down until the index is ready or (b) add a note to the site explaining that the search indexing is incomplete. Let us know how you'd like to proceed.

Lin

Lin Darlington, Director
Web Content Services Division, Office of Environmental Information

U.S. Environmental Protection Agency

Desk: 202-566-0696 || Cell: 202-262-2906

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-----Original Appointment-----

From: Fine, Steven

Sent: Tuesday, February 14, 2017 11:35 AM

To: Fine, Steven; Shirey, John; Grantham, Nancy; Leopard, Matthew; Lee, Maja; Hammitt, Jennifer; Darlington, Lin; Jacks, Susan; Jones, Tawaunna; Jones-Parra, Lisa; Connors, Sandra; Fagan, Susan; Dew, Judy

Cc: Hart, Daniel

Subject: Snapshot Status

When: Wednesday, February 15, 2017 11:00 AM-11:15 AM (UTC-05:00) Eastern Time (US & Canada).

Where: teleconference

Reservation Plus Conferencing: Ex. 6 - Personal Privacy

Conference Code: Ex. 6 - Personal Privacy